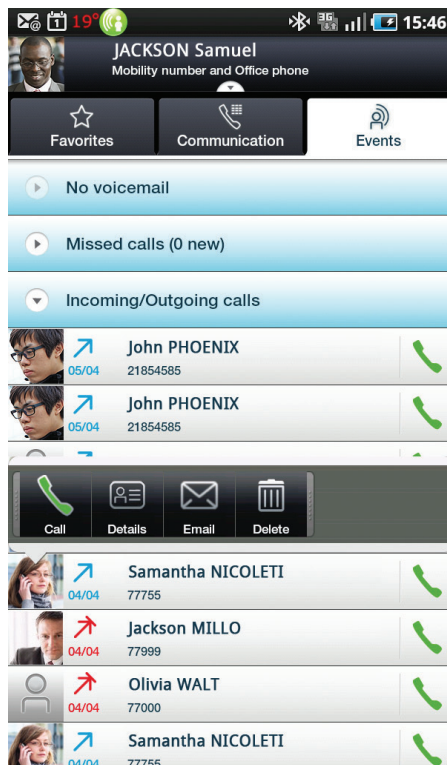


# ALCATEL-LUCENT OMNITOUCH 8600 MY INSTANT COMMUNICATOR

MOBILE FOR OMNIPCX OFFICE RICH  
COMMUNICATION EDITION USERS  
SMALL AND MEDIUM ENTERPRISES

More and more employees are becoming a flexible workforce by using the right device to suit their context, with the right services for maximum efficiency. Mobility is a key asset that allows users to remain closely connected to their company, ensuring business continuity. Alcatel-Lucent OmniTouch 8600 My Instant Communicator mobile solutions for smartphones help users increase their productivity significantly. With this advanced application, mobile employees gain the power of mobile unified communications – including telephony services and access to multiple communication modes – from a single, easy-to-use interface.



Screenshot of My IC Mobile for Android

## OVERVIEW

My IC Mobile for OmniPCX Office Rich Communication Edition (RCE) is a mobile application connected to the Alcatel-Lucent OmniPCX Office RCE system. It delivers advanced unified communication services to Apple® iPhone™ and Google Android® mobile devices, including single identity, directory lookup, enterprise telephony and call routing control. The connection between the mobile device and the corporate infrastructure uses industry-standard encryption mechanisms to protect the data transmission.

## FEATURES

- Single identity
  - One phone number across multiple devices (desk phone, mobile, personal computer, home phone and so forth)
  - Single business identity, whatever the device used
- Business caller identification
- Directory lookup
  - Search local and corporate contacts from an easy-to-use interface
- Contacts
  - Get instant access to contacts and use a single click to call
- Notifications
  - Notification of new voice messages and missed calls
- Business calling anywhere
  - Calling from the local contact list or corporate directory, favorite contacts list, business communication history, voicemail interface and more using any dial format, including enterprise dialing plan
- Mid-call control
  - Take a call, clear a call, transfer a call, hold/retrieve a call, switch between calls and so forth
- Unified business communication history
  - Filter events (voice calls and voice messages) or display a unique view for all events

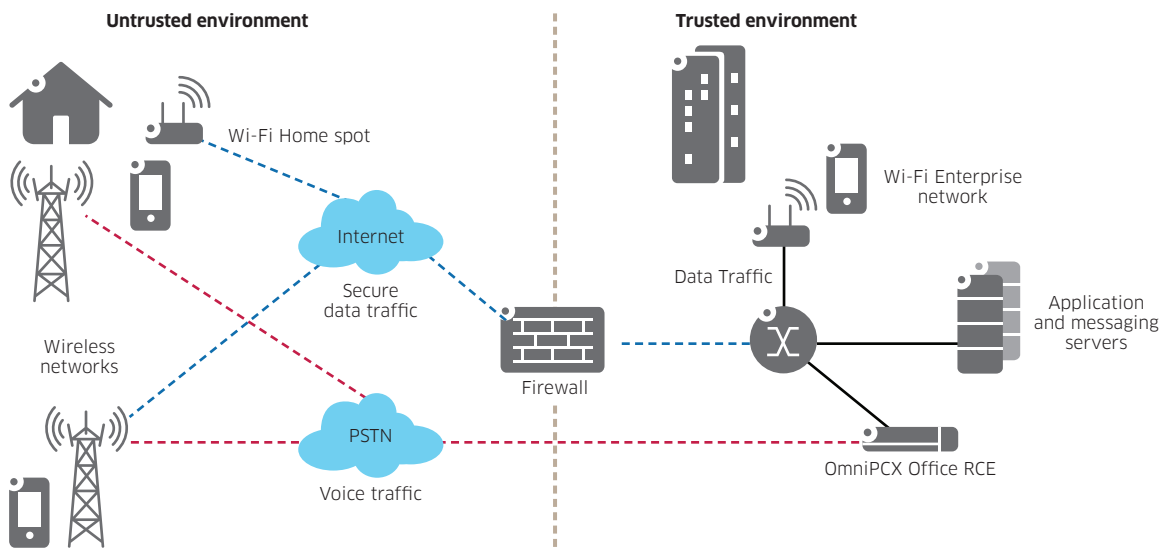


- Visual voicemail
  - Display and manage voice messages with a visual voicemail interface (select, play back or delete messages in any order)
- Any way, anytime
  - Control which devices will ring (desk phone, mobile, personal computer, home phone, colleague or other), based on office and mobile profiles
- Business and private lifestyle management
  - Business mode: Incoming and outgoing calls are processed by the Alcatel-Lucent communication server
  - Private mode only on My IC Mobile for Android: Incoming and outgoing calls are processed by the mobile carrier (a private call can be performed either from the My IC Mobile app or the native dialer)
- Data over Wi-Fi
  - Automatic switch to trusted WLAN (roaming)
- Secure access to the corporate infrastructure
  - HTTPS support (encrypted channel)
  - Virtual Private Network (VPN) support
- Application management
  - Software download over the air
  - Remote configuration and provisioning through Alcatel-Lucent client management functions

## BENEFITS

Access features anywhere	<ul style="list-style-type: none"> <li>• Users have unified communication capabilities everywhere, on-site and off-site. So, regardless of location, they can get business notification events (voice messages and missed calls) and access to enterprise-grade services, including corporate directory, telephony and communication history.</li> </ul>
Maintain a single identity	<ul style="list-style-type: none"> <li>• A single business number is used across multiple devices, such as desk phone, personal computer, mobile phone and home phone. Outbound calls from a mobile device can use a single identity and phone number, making it easier for colleagues, customers, partners and personal contacts to recognize calls from the MIC mobile.</li> </ul>
Connect any way, anytime	<ul style="list-style-type: none"> <li>• Workers can select the best way to communicate when initiating a phone call.</li> </ul>
Control/reduce costs	<ul style="list-style-type: none"> <li>• Cellular: Significantly reduce smartphone costs with savings on long distance calls.</li> <li>• WLAN: Use Wi-Fi® for data when at the office or at home.</li> </ul>
Connect more securely	<ul style="list-style-type: none"> <li>• Secure access is provided to the enterprise with HTTPS support (encrypted channel) and VPN support.</li> </ul>

Figure 1. Sample architecture for iPhone and Android platforms



**Table 1. Business services by the Alcatel-Lucent OpenTouch™ environment**

MY IC MOBILE FOR OMNIPCX OFFICE RCE USERS	IPHONE	ANDROID
Single identity	✓	✓
Caller identification	✓	✓
Directory lookup	✓	✓
Contacts list	✓	✓
Notifications at a glance: Voice messages, missed calls	✓	✓
Make a call anywhere	✓	✓
Mid-call control		
• First call	✓	✓
• Second call	✓	✓
• Switch: Hold/retrieve	✓	✓
• Transfer	✓	✓
Unified communication history	✓	✓
Visual voicemail	✓	✓
Call routing control	✓	✓
Business and private lifestyle management		✓
Data over Wi-Fi	✓	✓
HTTPS support	✓	✓
Virtual Private Network (VPN) support	✓	✓
Application management		
• Software download over the air with Market Store	iTunes	Google Play
• Remote configuration and provisioning	✓	✓

**TECHNICAL SPECIFICATIONS**

**Hardware and software requirements**

- Cellular networks supported
  - From 2.5G on (3G/3G+ recommended)
- Alcatel-Lucent OmniPCX Office Rich Communication Edition
  - Release 8.1 + for iPhone
  - Release 8.2 + for Android
- Mobile device requirements (\*)
  - iPhone OS: 4.1+
  - Android OS: 2.2, 2.3 and 4.0 (3.0 is not supported)
- Security
  - HTTPS

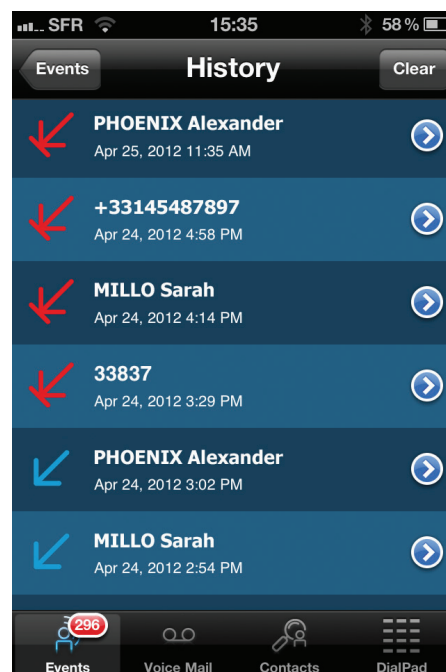
- Localization
  - 17 languages: Chinese-simplified, Czech, Danish, Dutch, English, Finnish, French, German, Hungarian, Italian, Korean, Norwegian, Polish, Portuguese, Russian, Spanish, Swedish

(\*) Refer to the device white list document available on the Alcatel-Lucent Business Portal ("MIC UC Client Device White List," reference 8AL90822AAAA).

**ORDERING INFORMATION**

To use the software, the following license is required:

- Off-site My IC Mobile for iPhone software license, part number 3EH03325AA
- Off-site My IC Mobile for Android software license, part number 3EH03325AB



Screenshot of My IC Mobile for iPhone